

Data Analyst/Specialist

Company: CRM manager (www.crm-manager.net) is a leading Software as a Service (SaaS) implementation and integration firm in the Mid-Atlantic region, specializing in salesforce.com and Google Enterprise solutions headquartered in Malvern, PA. CRM manager offers complete SaaS configuration, analytics, integration, education and on-going consulting services. We are a top 10 Sourced Business Partner of salesforce.com with proven methodologies and high caliber reputation. We are aggressively growing the Mid-Atlantic as well as, executing a national expansion plan.

Job description:

CRM manager is seeking a Data Analyst/Specialist to:

- Develop successful business relationships, and provide creative solutions to business problems.
- Analyze source data; Extract, Transfer and Load (ETL) data processing, including reporting
- Challenge business design and create alternative business design solutions
- Develop highly scalable data migration processes

Requires Skills:

- Experience in Data Migration/ Data Transformation and Load
- RDBMS such as Oracle, SQL Server , MS Access and SQL
- Data Modeling (ERD) and Data Modeling Tools such as ERWin, Power Designer
- ETL Tools such as Informatica, Ascential and Cognos
- Webservices and SOAP Concepts
- CRM Models and Contact Management system such as Salesforce.com
- Siebel, ACT!, Goldmine, Outlook a plus
- Strong client-facing communication skills
- Demonstrates ability to understand client need and perform sound technical work

Preferred Skills:

- Knowledge of object-oriented programming/techniques
- Prior work with migrating Client and Contact data, a plus
- Salesforce.com AppExchange API and Data Loader

Qualifications:

- Bachelors degree in Computer Science or Information Technology
- Minimum 3+ years database analysis and migration experience
- Extract, Transfer and Load (ETL) processing experience
- Ideal candidate will be an excellent communicator, verbally and in writing as well as team-oriented
- Experience with a top tier web software and/or consulting firm

EEO

Please submit resumes to: Careers@crm-manager.net